



CARING AND HYGIENIC

WE TAKE RESPONSIBILITY



RAL QUALITY CERTIFICATION MARK 992/4 RESIDENTS' LINEN FROM CARE HOMES



**WE TAKE
RESPONSIBILITY!**

YOUR KEY TO PROCESS AND HYGIENIC SAFETY

- The RAL-GZ 992/4 quality certification proves **HYGIENIC SAFETY** for resident linen at care facilities
- The RAL-GZ 992/4 certification ensures **SPECIFIC REQUIREMENTS** are met in the disinfecting treatment of general textiles for care facilities, such as bed linens and towels
- The RAL-GZ 992/4 proves that care facilities and commercial laundries have fulfilled their **RESPONSIBILITY** for the hygiene of resident owned laundry
- The RAL-GZ 992/4 hygiene certificate makes an important contribution to **PROTECTING** residents and staff and **PREVENTING INFECTION** in care facilities
- Benefit from the **EXPERTISE** of over 400 affiliated textile service companies



FIND LAUNDRIES WITH THE
QUALITY CERTIFICATION
MARK IN YOUR AREA:

YOUR TEXTILES - OUR ELEMENT

- Washable clothing & outerwear
- Underwear, pajamas, socks, etc.
- Unwashable clothing (e.g. silk blouses & scarves)

COMPREHENSIVE SUPPORT

- Hygienically perfect laundry
- Safety for residents and staff
- Quality management reinforcement
- Gentle reprocessing for a longer service life
- Expert claim support
- Customised services

QUALITY

- Year-round monitoring of washing processes
- Unannounced facility inspections by the certification body

HYGIENE

- Comprehensive hygiene management in textile service operations
- Clear separation of 'clean' and 'unclean' areas within the facility, including personnel and container airlocks
- Proven disinfecting washing processes effective against bacteria and viruses
- Creation and implementation of hygiene plans
- Dedicated, specially trained and certified hygiene officer
- Personal hygiene equipment
- Compliance with microbiological requirements per RAL-GZ 992/4

ENVIRONMENT

- Resource-efficient processes
- Value retention and longevity of textiles
- Commitment to a pure circular economy

PEOPLE

- Ongoing training programmes in quality, processes and hygiene
- Economically sustainable business models